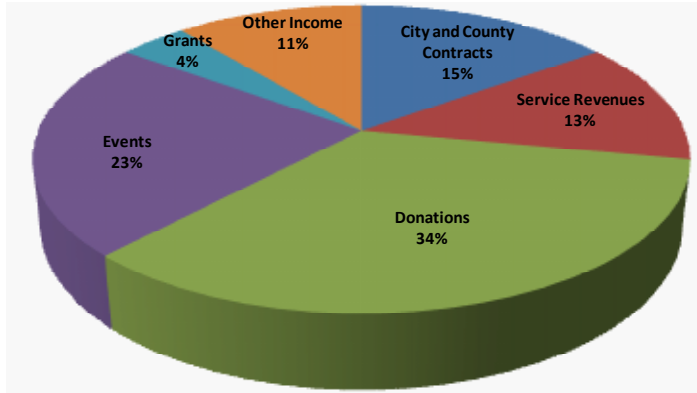
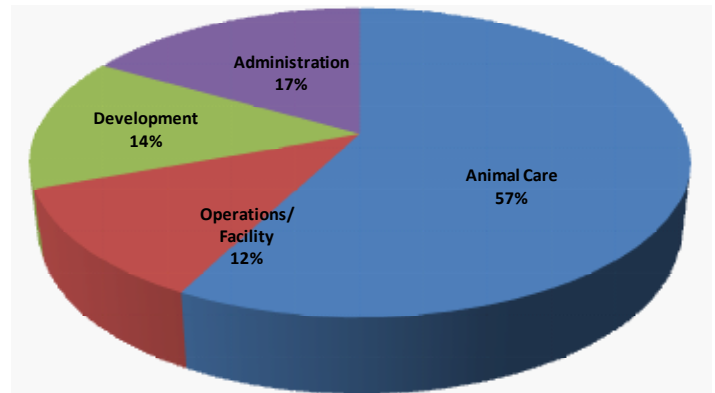




HEART OF THE VALLEY, INC. ANNUAL REPORT 2009



2009 REVENUES



2009 EXPENSES

2009 SUMMARY STATISTICS

INCOMING ANIMALS	CATS	DOGS	RABBITS	TOTAL
Stray or Abandoned	641	583	13	1,237
Owner Surrender	464	387	22	873
Returns	91	67	3	161
Legal Impound	1	16	0	17
Total	1,197	1,053	38	2,288
OUTGOING ANIMALS	CATS	DOGS	RABBITS	TOTAL
Reclaimed	82	551	0	633
Adopted	881	447	37	1,365
Died or Euthanized	316	130	2	448
Total	1,279	1,128	39	2,446
SPAYS & NEUTERS	526*	237	28	791

*An additional 293 cats were spayed and neutered through Heart of the Valley's Spay Neuter Assistance Program (SNAP) in 2009.



SAVING LIVES

At Heart of the Valley, every adoptable animal finds a home. As one of the few shelters in the nation that is both "open door" and "no kill", Heart of the Valley accepts and evaluates all incoming animals, and only unadoptable animals are humanely euthanized. Animals are never euthanized after a set number of days or to make space in the shelter. We offer shelter, medical care, and the promise of a new home to those animals who are in the most desperate need of help. We are proud of our track record of saving animals, while preventing overpopulation through an active spay/neuter program.

HUMANE EDUCATION

At its most basic level, humane education is about learning to care for the animals in our homes and communities. It is about fostering kindness, respect and empathy for both human and nonhuman animals, and looking after the environment and its diverse habitats. Humane education has a philosophical component that strives to establish a sense of responsibility and make the world a better, more humane place. No one person or any one organization will end the problem of homeless and abused pets. It takes a community. Heart of the Valley's

Humane Education Department educates the public about animal welfare issues to help provide safe and happy forever homes for pets. Our areas of focus include: Educating potential pet owners on proper pet care and treatment of animals; Educating the public about the benefits of spaying/neutering to help prevent unwanted pets; Educating our youth about the overarching themes of responsible pet ownership and the role of the animal shelter in our community through year-round activities, as well as a summer Day Camp program for youth ages 6 to 12.



VOLUNTEER

Donating your time to animals in need is one of the most rewarding commitments a person can make. Volunteering at a shelter provides mutual fulfillment for both human and animal—and it's a great way to satisfy one's desire for furry companionship if it isn't feasible to have a pet of one's own. During 2009, volunteers from the Gallatin and Madison valleys donated over 6,000 hours of service doing everything from walking dogs, cuddling cats, cleaning kennels, adoption counseling (the folks who actually help the animals find good loving homes), clerical work, helping with off-site events; assisting with HOV's monthly Spay Neuter Assistance

Program (SNAP); and collecting change from animal banks to putting on fundraising events. Volunteers enriched the lives of the animals and staff and greatly extended Heart of the Valley's ability to provide quality care.

FUNDRAISING

Heart of the Valley is grateful to have received donations from more than 1,700 private individuals and businesses in 2009, as the community turned out in force to support the shelter, in addition to keeping the animals safe. Public funds, in the form of city and county contracts make up 15% of revenues, while private gifts and donations make up 61%.



WHAT'S NEXT FOR HOV

Heart of the Valley is in the process of preparing educational programming available to the entire community. Programs will be designed to help residents understand pet and animal issues, including topics about parenting your canine; breed specific seminars, pet first aid and living among wildlife). In the long run, our hope is that through increased education, we can serve as a community resource where everyone who needs help for their animals can find what they need. An educated owner and an educated pet are a happy owner and a happy pet.

Like all non-profit organizations, particularly in the recent recession, Heart of the Valley's biggest challenge is sustainability. In an economy that continues to drive operating costs up, we have to make sure we never let the animals down. We've come very far with the new facility, and now is the time to build the endowment that will protect our core of animal care. We invite you to learn more about how you can leave a legacy that will benefit the animals forever.

To all those who reached out to help Heart of the Valley in 2009, we offer our sincerest thanks!.

Heart of the Valley Animal Shelter
Your best friend is waiting.

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